

HYATT CENTRIC®

FRENCH QUARTER
NEW ORLEANS

Welcome to the Hyatt Centric French Quarter

Hotel Services:

Wi-Fi Access

Simply connect to
"HyattGuestRoom" no password is
needed to connect.

World of Hyatt Elite Network:
Password: Benefit!!

Fitness Center

Open 24 hours, located on the 2nd
floor. The gym features Peloton
bikes, weight training, and cardio
equipment

Housekeeping

Room cleanings are offered daily.
We are happy to deliver



We are delighted to
welcome you to
New Orleans.
Should you require
assistance, please
dial 0 to speak with
our Front Desk
team or text (504)-
285-4066.



PARKING

- **Valet Parking**
 - \$45 plus tax for a standard car daily, \$50 plus tax for and SUV daily, \$30 plus tax for 0-6 hours of parking
 - Includes free in/out privileges 24 hours.
 - Parking will be charged to your room.
 - Located in the driveway of the Hotel Entrance on the corner of Dauphine and Iberville Street
- **Self-Parking**
 - Located at the DH Holmes Parking at 811 Iberville Street (does not include in-out access)
 - Parking rates vary with the standard rate of \$40 (up to 24 hours)
 - Self-parking must be paid separately in the garage

Laundry Services:

- Laundry services are available through dry cleaning only.
- Laundry can be dropped off at the Front Desk no later than 9 am and will return to the property the same day. (No laundry pickups on Sundays).

Business Center:

- The business center is open 24 hours for your convenience and is located directly next to the front desk. Use your guest key card to access.



Hotel Policies:

- **Check In Time: 4 PM**
- **Checkout Time: 11 AM**
 - Fees may apply for early check-in/ late checkout
- **No Smoking Policy**
 - Smoking is not allowed inside of the guestrooms or outdoor public areas.
 - A designated smoking area is located on our Front Drive
- **Pet Policy**
 - Dogs only; \$100 nonrefundable pet fee will be applied to your reservation upon check in
- **Wristbands Requirement**
 - Wristbands are required to be worn for entry into the hotel during high volume occupancy (ex: Mardi Gras, Thanksgiving, Christmas/ New Years, Fourth of July, Labor Day). No exceptions.

Concierge Services:

- Concierge services are available in person from Pelican New Orleans!
- Our concierge services offer city, ghost, swamp, and plantation tour bookings on property.
- Dinner recommendations and reservation bookings available.

Getting Around:

United Cabs.....504-522-9771
American Taxi.....504-299-0386
NOLA Pedicabs.....504-274-1300
NOLA Airport Shuttle.....504-522-3500
New Orleans Airport Cab.504-377-4774
Buses & Streetcars..<http://norta.com>

HOTEL DINING

Located in the hotel's main lobby; In room dining available from 7AM-10PM.

1. Holmes Café

- Enjoy a modern environment with freshly made menu items created with convenience in mind.
- **Breakfast: 7AM-11AM**
- **Lunch: 11AM-3PM**

2. Holmes Bar

- Holmes Bar offers hand-crafted cocktails and a bar menu that includes shared plates and New Orleans classic dishes made with locally sourced ingredients.
- **11AM-10PM Sundays – Thursdays**
- **11AM-Midnight Fridays and Saturdays**
- **The Casting Call Bar:**
(CLOSED FOR FALL/WINTER SEASON)
- Catch some rays and join us for fun in the sun with refreshing cocktails and light bites!
- Catch the DJ spinning tunes on Fridays 3-7PM and Saturday 1-5PM
- **11AM-7PM Wednesdays – Saturdays**
- **11AM-5PM Sundays**
- **Monday-Tuesday - Closed**





Ralph Brennan's
RED FISH
GRILL

HOTEL DINING

3. Red Fish Grill

- Located on Bourbon Street, off the hotel lobby; created by famed restaurateur Ralph Brennan; serves casual New Orleans seafood and Big Easy favorites such as pecan-crusted catfish, seafood gumbo, pasta jambalaya, alligator sausage, oysters, Bananas Foster and fresh Gulf fish, including the popular hickory grilled redfish.
- **Weekend Brunch: Fridays, Saturdays & Sundays 10AM- 3PM**
- **Dinner: Monday-Thursday 5PM-9:30PM**
- **Friday & Saturday 5PM-10PM**
- **Sunday 5PM-9PM**

4. Hard Rock Café

- A haven for fans of music, food and great times, whether you are down for a Legendary Burger, Live Music, a Classic Tee or the latest Collectible pin, there's something for everyone.
- **Open daily 12PM-9PM**



